OPERATIONS BULLETIN #: 03-06-003
June 11, 2003

TO: AIRLINES, AIRPORT GROUP CANADA INC., EMERGENCY RESPONSE, GOVERNMENT DEPARTMENTS AND AGENCIES, SAFETY & SECURITY, TENANTS AND TENANT CONTRACTORS, T1, T2, T3, TRANSPORT CANADA, GTAA MANAGEMENT, TAXIS & LIMOUSINES, GENERAL AVIATION SERVICES, CARGO, CAR RENTAL AGENCIES, BUS RENTAL AGENCIES, GROUND HANDLING SERVICES, JANITORIAL SERVICES, PARKING

FROM: BRIAN LACKEY - VICE PRESIDENT, OPERATIONS & CHIEF ENGINEER

SUBJECT: SECURITY AWARENESS - BASIC READINESS

This bulletin will serve as an advisory to all personnel at Toronto Pearson that civil aviation continues to be a potential target for various individuals and organized groups.

There have been numerous changes since September 11, 2001 related to legislation, equipment, personnel, facility modifications, human resource deployment and operational procedures. However, the success of these initiatives continues to require the cooperation of all employees. In particular, we ask that all employees be continually vigilant and to report all threats and suspicious activity immediately to the Airport Operations Control Center (AOCC) at 905-676-3033.

Your attention to this vital issue is appreciated. If you have any questions or require clarification, please contact Debbie Ciccotelli, General Manager, Security at 416-776-4554.

SECURITY – Is “everybody’s” responsibility!

Brian Lackey
Vice President, Operations and Chief Engineer